

Zagreb, 5th of November 2018

## **PUBLIC ANNOUNCEMENT**

**Dubrovnik Airport is becoming the largest construction site in the Republic of Croatia**

***Despite the restricted flight schedule, Croatia Airlines will provide daily connections between Dubrovnik and Zagreb***

The construction works on the Dubrovnik Airport runway, which is currently the largest construction site in the Republic of Croatia, have commenced according to plan and shall last until the 15th of March 2019, after which Dubrovnik Airport should be completely ready for the new summer season with improved passenger handling and better connections between Dubrovnik and Zagreb, which are of essence for the local community.

The mentioned construction works shall demand constant adaptation and will cause restrictions, which will have to be introduced into the flight schedule. Due to the fact that Dubrovnik Airport is well aware of their passengers' needs, these construction works have been limited to the minimum time necessary, respectively to the period from the 8th of November until the 9th of December 2018, during which period certain types of aircrafts will not be able to operate during night hours.

Abiding by the protocols as agreed upon with Dubrovnik Airport, and wanting to provide services for as many passengers as possible, Croatia Airlines, as the national carrier, shall provide daily connections between Zagreb and Dubrovnik during this period with a restricted flight schedule. Taking into consideration the realistic flight restrictions, and abiding by passenger safety principles, the restricted schedule shall be subject to changes, depending on the daily operative and weather conditions and on the phases of construction works.

We must note that Croatia Airlines will, instead of cancelling flights, conduct special preparations with their crew during this period, in order to perform flight operations in a completely safe manner, despite all limitations caused by the construction works at Dubrovnik Airport.

Dubrovnik Airport and Croatia Airlines will invest their best efforts in order for these construction works to have the least possible impact on passengers, who shall be duly

informed of all necessary changes. All passengers, who have purchased tickets for flights during evening hours before the restrictions were announced will be offered alternative flight times by Croatia Airlines, who shall try to find acceptable solutions, while justifying the passengers' expectations.

For all necessary information passengers may address the Croatia Airlines Contact center, tel. no. 072 - 500 505 and (01) 66 76 555, as well as their office in Dubrovnik, tel. no. (020) 773 232, and via e-mail: [contact@croatiaairlines.hr](mailto:contact@croatiaairlines.hr) and [dbvap@croatiaairlines.hr](mailto:dbvap@croatiaairlines.hr)

Dubrovnik Airport and Croatia Airlines hereby apologize to all their users for possible inconvenience they might experience during this period due the complexity of the reconstruction works. Thank you for your patience and understanding.

Dubrovnik Airport and Croatia Airlines